



Trade & Distribution Division Floré Groep

TERMS AND CONDITIONS FOR LOGISTICS

October 2015 version

1. Administrative trajectory:

- **Order through Florecom (preferable)**
 - Order is placed electronically, whereby
 - number;
 - price;
 - plant height (we always expect **uniform sorting!**) and
 - container typeare checked and any derogations must be reported before delivery is made.
 - Order confirmation: the company placing the order **always** expects a **confirmation** of the order **by Florecom by return of post**, including an indication of any deviations from (one of the) aspects stated above.
 - EDN: electronic delivery note, including the contents of the trolley, must be drawn up **per trolley**.

- **Order by fax/email**
 - Order is sent by fax/email, whereby
 - number;
 - price;
 - plant height (we always expect **uniform sorting!**) and
 - loading height and
 - container typeare checked and any derogations must be reported before delivery is made.
 - Order confirmation: the company placing the order **always** expects a **confirmation** of the order **by fax or email (as stated on the order)**, including an indication of any derogations from (one of the) aspects stated above.



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- **Invoice**

On account:

- Preferably electronic invoice (PDF or JPEG), to be sent to invoice@floreac.com for Floréac to invoice@moterra.com for Moterra to invoice@coverde.com for Coverde; to invoice@horticept.nl for Horticept.
- OR: invoice by post, to be sent for the attention of the Accounting Department, Beerveldse Baan 4, 9080 Lochristi (Belgium)

Through FloraHolland: EDN invoice

- Floréac 47320.3
- Moterra 4021.2
- Horticept 6538.7
- Coverde no own number. Order through Floréac or Moterra



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2. Deliveries

On-demand and delivery timetables

The various trading companies in the Floré Group are provisionally still working with different on-demand timetables but the intention is to coordinate them as smoothly as possible in the future.

- **Specific delivery arrangements for Naaldwijk platform**

Delivery address: Venus 337, 2675 LP Honselersdijk – Netherlands

On demand for delivery in Naaldwijk	Confirmation by supplier	Unloading time Moterra	Comment
MOTERRA, COVERDE			
Day A, < 8:30 a.m.	Day A, < 9:00 a.m.	Day A, < 3:00 p.m.	Full trolleys*: day A, < 4.30 p.m.
Day A, < 2:00 p.m.	Day A, < 3:00 p.m.	Day B, < 8:00 a.m.	Full trolleys*: day B, < 11:00 a.m.
HORTICEPT			
Day A, midday	Day A, 3:00 p.m.	Day B, < midday	Full trolleys*: day A, < 4:30 p.m.

* “full trolleys”: for the same customer

If the above-mentioned unloading times are not respected, the logistics platform has the right to return the respective consignment.

2..1. Composition of the trolleys

No particular requirements are set for filling the trolleys, unless a particular agreement has been made with the purchaser/person placing the order.

2..2. Supply from the Netherlands

In deliberation with the supplier, plans are geared to have the supplier deliver to Sierteelt Direct or to have the logistics platform assume responsibility for the transport from the nursery to Sierteelt Direct.

- (1) If the consignment is intended for Moterra or Coverde, the supplier must check the transporter’s task for Moterra to ensure that it is correct (number of trolleys, address – various gardens and pick-up date/time) before 11:00 a.m. or 4:00 p.m., respectively, and report any derogations.
- (2) If the consignment is intended for Horticept, then the task must be checked to ensure that it is correct before 3:00 p.m. and any derogations must be reported.

2..3. Supply from Belgium



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Suppliers supplying from Belgium unload at Stationsstraat 111 in Lochristi before 11:00 a.m. and group transport is unloaded at Sierteelt Direct.

● **Specific agreements for Lochristi platform**

Delivery address: Beerveldse Baan 4 - 9080 Lochristi - Belgium

On demand delivery in Lochristi	Confirmation by supplier	Unload time Floréac	Comment
FLOREAC, COVERDE			
Day A, midday-3:00 p.m.	Day A, < 3:00 p.m.	Day B, < midday	
COVERDE			
Day A, < 10:00 a.m.	Day A, < 10:30 a.m.	Day A, < 4:30 p.m.	Only for fully trolleys*

* "full trolleys": for the same customer,

If the above-mentioned unloading times are not respected, the logistics platform has the right to return the respective consignment.

2..1. Composition of the trolleys (if not ordered through Florecom)

The trolleys must be filled according to our packing instructions **OR** the supplier sends a notification before 3:00 p.m. on how the trolleys will be filled.

2..2. Supply from the Netherlands

Floréac's standard **loading** option is **ex garden** through Van Zaal Transport (VZT) (for any questions, please send an email to: planning@vzt.nl)

The confirmation email for pick-up, which is sent by VZT, must always be returned to VZT and checked to ensure that the

- **number of trolleys** is correct;
- **pick-up time** is correct;
- **pick-up address** is correct.

The following agreements apply if Floréac expressly requests delivery be made to VZT's boxes.

- Delivery times at the boxes: before 11:00 p.m.
- The supplier bears full and final responsibility for delivery to VZT's boxes in good time, even if the trolleys are sent by external transport.

2.3. Supply from Belgium

- Unless there is any other express agreement, the supplier personally delivers to the Lochristi loading platform or personally arranges for external transport.



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- The supplier bears full and final responsibility for delivery in good time at the Lochristi transport platform, even if the delivery is sent by external transport.

4. Labelling edible plants

If the supplier can present an edible product certificate, all potentially edible plants and plants that can bear edible products, must be provided with a sticker stating the certificate number and the issuing body.

If the supplier cannot present an edible product certificate, all potentially edible plants and plants that can bear edible products must be provided with a sticker, on which the following is stated:

NE: uitsluitend voor verdere aanplant
FR: uniquement pour recultiver
EN : for plantation only
DE : nur für weiteren Anbau

3. Entrance control and receipt

- All packaging must be clearly identified and compared to the item code stated on the order.
- Every trolley is provided with a delivery note or electronic delivery note, in accordance with how it has been arranged.
- The following aspects are checked upon receipt:
 - plant quality according to the quality standards of the Floré Group trading companies (see annex: WI-QM-01-06 basic doc. entrance control);
 - plant number;
 - plant height: the same height for the entire batch, uniform sorting, according to agreed height;
 - loading height: according to agreement and uniform;
 - label quality and correctness (if applicable);
 - container quality and correctness;
 - correctness according to packaging instructions or according to EDN content per trolley (only for Lochristi loading platform);
 - delivery punctuality.

If any derogations are constituted from one of these parameters, Floréac/Moterra/Coverde/Horticept reserves the right to charge any pursuant costs to the person who made the derogation.



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4. Returns

Returns must be picked up by the supplier or by a person instructed by the supplier within two days, after which the plants are removed. The supplier shall be charged for any [accompanying] costs.

5. Trolley balance

Deliveries are made on Danish containers having valid RFID lock (CCNEW), unless there is an express statement to the contrary on the delivery note.

Suppliers settling through FloraHolland

- trolleys and pallets are indicated on the electronic delivery note and physically obtained through the auction.

Suppliers who deliver on account

- the balances for the Danish trolleys not settled through the auction are managed
 - by the supply transporter, who sends an update or provides an overview online every week
 - or by way of the container administrative services of the Floré Group
- the logistics platform is not liable for any disputes regarding this registration.

Suppliers delivering at Lochristi load platform

- Floréac books trolleys on the suppliers' internal number. Exception for deliveries by Vermeer: balance is booked on Vermeer's number.
- after an agreement has been reached with container management, suppliers can settle a negative balance by picking up the trolleys at the Lochristi load platform;
- no trolleys are made available in advance, unless pursuant to a specific order and following advance agreement with the container management at kwinten@flore.be.

6. Validity of this agreement

The following documents constitute an integral part of the Terms and Conditions for Logistics:

- the Special Commercial Terms and Conditions (applicable only if signed by Purchaser and Seller);
- the General Terms and Conditions of Purchase.



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In the event of any conflict between the provisions of the various documents, the following priority applies: the provisions of the Specific Commercial Terms and Conditions have priority over the provisions of the Terms and Conditions for Logistics, and the provisions of the Terms and Conditions for Logistics have priority over the provisions of the General Terms and Conditions of Purchase.

The Supplier acknowledges that he, she or it has taken due note of these documents and acknowledges that these documents remain in full force.

The Terms and Conditions for Logistics and the General Terms and Conditions of Purchase are also published on the Purchaser's website and can be consulted at all times.

All matters agreed in this agreement apply to Floréac NV Divisie Handel & Distributie (VAT BE0421712250), Moterra BV (VAT NL007758510B01), Horticept BV (VAT NL809576983B01) and Coverde BVBA (VAT BE0847800685).